

Summary and Solutions: ColdFusionMX 6.1 Install Problems

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Since ColdFusion MX 6.1 has been released earlier this week, there have been a handful of installation problems that have arisen, and were not uncovered during the Beta period. The following list is a summary of problems and any helpful information or solutions currently available. (In the below, references to "Unix" mean Unix and Linux).

UPDATE 8/12: Michael Dinowitz of House of Fusion fame, is aggregating similar information here: [CFMX 6.1 items](#)

PROBLEM	ENV	SOLUTION
ANT Script Error: Status: ERROR Additional Notes: ERROR - 26: Java returned: 1	Win/Unix	None yet... looking for good repro case. Occurs during an upgrade from CFMX 6.0 to 6.1. Ugly workaround is to build a car file in cfm 6 to archive all your settings, then uninstall cfm 6.0 (and backup everything first) then install cfm 6.1, finish the 2nd half of the install in the cfadmin, then deploy the previous car file.
ODBC Services don't start ODBC datasources don't verify Unable to update the ColdFusion MX ODBC Server Timeout period expired without completion of E:CFusionMXdbslserver52adminswcla.exe	Win	Find any file of extension ".ini" in {cfhome}db{and subdirs} In those ini files, find any references to "C:Program FilesMerant and change to {cfhome}db, for example C:CFusionMXdb TECHNOTE
The left navigation pane does not display when browsing the CFAdmin over SSL	Win/Unix	TECHNOTE
Anything depending on customizations to the CFAdmin Java class path fail You find that jvm.config contains a class path with no directory delimiters, but just the directory names all squeezed together.	Win	Before install: Change the slashes in your custom class path from "" to "/" ... or After install: Edit jvm.config to add forward slashes "/" in the appropriate place between the directory names. A technote is pending...

<p>You have RedHat 8 or 9 and Apache 1.3.x instead of 2.0.x Connector installation, either during the install or run manually later, fails and complains about Apache version even though you know you have a supported version of Apache.</p>	RH Linux	<p>Installer did not expect to find an old version of Apache on a new version of RedHat. Follow the documentation regarding configuring your own connector. Source and instructions found in [cf_root]/bin/connectors/src/in apachemodule.zip</p>
<p>Spaces in the TEMP or TMP path seems to abort the installer after extraction</p>	Win/Unix	<p>Remove the spaces from the Environmental variable for your temp dir, which would also require removing them from the actual directory names. In Windows, change the system env var, not the user's. See TECHNOTE</p>
<p>Silent install on Windows gives this error message, and installation fails: MSI (s) (5C:0C): Product: ColdFusion MX -- Error 1720. There is a problem with this Windows Installer package</p>	Win	<p>Get new coldfusion-macr-win.exe off the Macromedia website. Yours may be corrupted. Silent installs use the Windows MSI installer instead of ZeroG.</p>
<p>Suse 8.x In: error while loading shared libraries: libc.so.6: cannot open shared object file: No such file or directory</p>	Suse Linux	<p>Comment out these lines in the ColdFusion start script.</p> <pre>Change if [! "\$SUSEFLAG"]; then LD_ASSUME_KERNEL=2.2.9 export LD_ASSUME_KERNEL fi To if [! "\$SUSEFLAG"]; then # LD_ASSUME_KERNEL=2.2.9 # export LD_ASSUME_KERNEL fi</pre> <p>See this TECHNOTE</p>