

Red Hat Magazine Subscription Woes

Posted At : October 14, 2004 8:14 AM | Posted By : Steven Erat

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Here we go again with more magazine woes...

----- Forwarded message -----

From: Steven Erat
Date: Thu, 14 Oct 2004 09:11:38 -0700 (PDT)
Subject: Re: Wide Open Magazine Update
To: Red Hat

Hello,

Regarding the conversion of the Red Hat Wide Open Magazine to an online edition, does this mean the printed publication will no longer be distributed?

Further, to date I have only received 1 copy of the magazine, the Premier edition, and that was rather late as it arrived in May, not March as advertised. It coincided with the release of FC2, while the magazine actually came with the CD's for FC1, which made them virtually useless.

Moreover, what did I get for my \$35 subscription? That's a rather hefty price for one magazine!!

Regards,

Steven Erat

--- Red Hat redhat@info.redhat.com wrote:

> When the first issue of Wide Open Magazine was published in March
> 2004, we received great positive feedback. People agreed that the
> magazine was a awesome idea and loved the fact that Red Hat finally
> had a way to share technical information on a more frequent basis.
>
> As many of you already know, we have been evaluating your feedback
> the last few months and are happy to be able to let you in on
> our future plans for Wide Open Magazine.
>
> As it turns out, October marks the fifth anniversary of Red Hat's
> Under the Brim newsletter. Starting in November, we will be merging
> Under the Brim and Wide Open Magazine into a new online publication
> featuring the best of both publications. We are calling it
> Red Hat Magazine.
>
> A new issue will be published every month. The goal is still the same:
> provide in-depth articles on the development and application of open
> source technologies. But in addition to what you saw in Wide Open
> Magazine, you'll also see features that Under the Brim readers have
> come to love, including Ask Shadowman, Tips and Tricks, and more.
>

> We hope you'll like what you see, and look forward to your feedback.